



We use the following sub-processors for managing our relationship with you:

Sub processor	Purpose	Data Processed	Personal or Sensitive data Processed	Celcat is...	Supply chain ISO27001 validated
Office365	Document management and email service provider	Emails and documents shared between you and us that might contain personal data, confidential data	Personal, confidential	Data Controller	Yes
Salesforce	CRM	Contact details of your staff, contracts between you and us	Personal, confidential	Data Controller	Yes
Freshdesk	Customer Support system	Requests for help from you to us, and the help that we provide	Personal, confidential	Data Controller	Yes
Sharefile	Secure file sharing	Data files that you share with us to help with projects and support	Personal, confidential	Data Processor	Yes

We use the following sub-processors for services to delivery hosting and cloud services, where your system runs on our platform. If you run our timetabling software on premise, then these do not apply to you. When we provide hosting or cloud services, you remain the data controller and we act as a data processor.

Sub processor	Purpose	Data Processed	Personal or Sensitive data Processed	Celcat is...	Supply chain ISO27001 validated
Microsoft Azure	Hosting for Timetabling	Your records contained in your timetabling system including user login details	Timetabling data including personal data for students, academics and staff.	Data Processor	Yes
Microsoft Azure	Cloud services for Connect	Your records contained in your timetabling system including user login details	Timetabling data including personal data for students, academics and staff.	Data Processor	Yes
Microsoft Azure	Cloud services for Celcat.ai	Infrastructure services for Celcat.ai including LLMs and user login details	Timetabling data including personal data for students, academics and staff	Data Processor	Yes

Mongo UK	Cloud services for Celcat.ai and Connect	Your records contained in your timetabling system	Timetabling data including personal data for students, academics and staff.	Data Processor	Yes
Neo4J	Cloud services for Celcat.ai	Your records contained in your timetabling system	Timetabling data including personal data for students, academics and staff.	Data Processor	